

## **FAQ**

### **Everchill 11 Cubic Foot 12 Volt Refrigerator**

Everchill by Way pioneered the high capacity 12 volt refrigerator for the RV industry. Since bringing 12 volt innovation to the market over five years ago, Way has manufactured more units than anybody.

Our 11 cubic foot 12 volt refrigerator is high-performing and the RV industries original 12 volt refrigerator and the only frost free model on the market. We get lots of questions about our 12 volt refrigerators, here are some of our most frequently asked questions.

#### **How do I turn on my refrigerator?**

To power on your Everchill by Way 12 volt refrigerator model, push and hold the set button for 10 seconds.

#### **How long does it take to cool my refrigerator?**

Cooling of your model should be down to desired temperature within 1-2 hours. We recommend turning on your unit when you leave for your destination and it should be at the desired temperature when you arrive.

#### **How do we secure our refrigerator while traveling?**

Every Everchill by Way unit comes equipped with a travel lock for security while traveling, ensuring the door remains locked without the worry of lost or warming food.

#### **My freezer is cold but my refrigerator is not, what should I do?**

In the event that your model's freezer is at temperature but your refrigerator compartment is not, make sure your airflow is not blocked and covering the wind channel.

#### **How much square footage is inside Way's 12 V 11 cube**

The 12 volt 11 cubic model has an interior space of 10.7 cubic feet that is perfect for fitting all the essentials for a trip of several days to over a week.

#### **How do I turn off my unit?**

To power off your refrigerator, push and hold the set button for 10 seconds. When the unit is off, wipe out any condensation ensuring it is clean and ready for use on your next adventure.

#### **Which temperature setting is coldest?**

Everchill by Way units come with cold settings 1(cold) to 5 (coldest).

**What is the function of the knob in my unit's freezer?**

The knob on the inside of your model's freezer is meant to increase or decrease airflow into the refrigerator compartment.

**Why should we buy a 12 volt refrigerator instead of an absorption model?**

There are many benefits to purchasing a 12 volt refrigerator model as opposed to the more commonly used absorption models of the past.

In general, 12 volt refrigerators are safer, more reliable, faster to cool, better in off the grid situations, and offer more internal storage space than absorption models.

**Can we switch which side the door opens on our unit?**

Your model is capable of switching the way the door is opened. Please view instructions in your owner's manual for more information.

***Boondocking with a 12 volt refrigerator***

**When we are boondocking, should we limit the time spent opening the unit?**

It is recommended to limit the unit's exposure to outside air whenever possible if running off the grid on battery or solar power.

**How much power does it take to run my refrigerator when not connected to shore power?**

To run your Everchill 12 volt model, we recommend 160 Watts and 2 group 27 cycle batteries for indefinite use. Remember, that is only the power necessary to run your refrigerator and not other appliances, electronics, and lighting.